



Owner's Manual

MRX-20

Advanced Network
System Controller



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TABLE OF CONTENTS

Congratulations!	1
Features and Benefits	1
Parts Guide	1
MRX-20 Front Panel Descriptions	2
MRX-20 Rear Panel Descriptions	3
Navigating the MRX-20's On-Screen Menu	4
On-Screen Menu Options Overview	5
Using the On-Screen Menus	7
Adjusting the Settings on the MRX-20	20
Installing the MRX-20	26
Specifications	30
USA Limited Warranty Statement	31
End User Agreement	33
Federal Communication Commission Interference Statement	34
Declaration of Conformity	35

Congratulations!

Thank you for purchasing the Total Control MRX-20 Advanced Network System Controller. The unit displays an on-screen interface to control all connected devices throughout the entire home using a Total Control compatible remote. Using the on-screen interface, make a selection to issue a command from the MRX-20 to any connected device such as turning off the lights in every room, viewing the home's security cameras. View the artist name, song title and album art your child is listening to in their room from a Total Control remote or keypad. Also control whole house music from sources such as a DMS-1200, DMS-100, SNP-2 and a PSX-2.

Features and Benefits

- Control the Advanced Network System Controller's on-screen interface using a TRG-100/200 Umotion remote.
- Stores and issues commands and macros for all IP, IR, RS-232, Relay, Sensor and 12V controlled devices to MRX series base stations in a project.
- Control URC One-Way Lighting with an optional RFTX-1 RF Transmitter.
- View a slide show on your display device, using pictures stored on Google+.
- Can be programmed off premises via the internet.
- Easy rack-mounting via optional RMK-2 rack mounting kit.

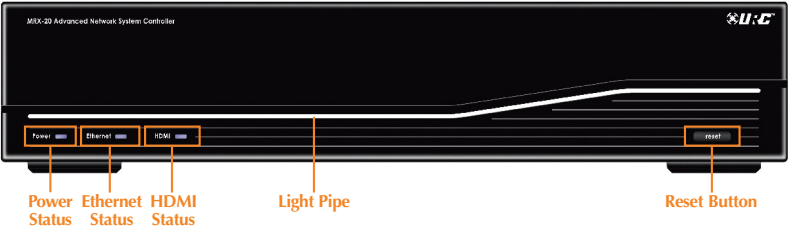
Parts Guide

The MRX-20 Advanced Network System Controller includes:

- 1 - MRX-20 Advanced Network System Controller
- 1 - Owner's Manual
- 1 - Power Cord
- 10 - IR Emitters with standard 3.5mm plugs
- (Optional) - TRG-100, TRG-200, RMK-2 Rack Mount kit, RS-232 Cable, Video Sensor, Voltage Sensor

MRX-20 Front Panel Descriptions

The front panel consists of:



Power Status LED: When illuminated this light indicates the MRX-20 is ON.

Ethernet Status LED: The **Ethernet** LED indicates when the MRX-20 is connected to the network:

- **Connected:** Illuminated.
- **Not Connected:** Blinks.

HDMI Status LED: The **HDMI Status LED** signifies the MRX-20 has a valid HDMI connection:

- **Connected:** Illuminated.
- **Problem:** Flashes
- **Not Connected:** Not illuminated.

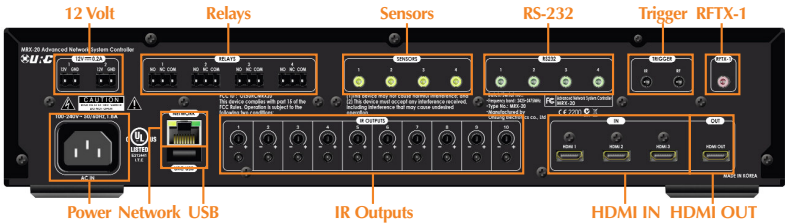
Reset: Press to **reset** the MRX-20. Resetting the unit will not lose its programming.

WARNING!! Pressing and holding the Reset button for 15 seconds WILL erase all programming and return the MRX-20 to its original factory condition.

Total Control Illumination: Attractive, adjustable accent lighting.

MRX-20 Rear Panel Descriptions

The rear panel consists of:



Power: Plug the included **Power cable** into the rear of the MRX-20.

Network: Communicate over the **Network** to a MRX-20 using an Ethernet cable.

USB: For future use!

IR Outputs: Ten standard 3.5mm **IR emitter ports** with individual output level attenuators.

HDMI IN: Three **HDMI IN** ports for transfer of digital HD video and multichannel audio.

HDMI OUT: One **HDMI OUT** port used to connect a display device.

12 Volt: Two programmable **12V/0.2A** outputs. Each may be programmed to turn ON, OFF or momentarily TOGGLE its output.

Relays: Four programmable **Relays** to be normally opened (NO), normally closed (NC) or momentary contacts. A maximum of 30V/.5A can be used per relay.

Sensors: Four **Sensor** ports allow programming of state dependent and triggered macros. Compatible with URC Sensors: Audio (*SEN-AUD*), Video (*SEN-VID*), Voltage (*SEN-VOLT*), Current (*SEN-CMF*), Contact Closure (*SEN-CCLS*) and Light (*SEN-LITE*).

RS-232: Four **RS-232** ports support TX (Transmit), RX (Receive) and GND (Ground) connections for two-way communication. Compatible with URC cables RS232F and RS232M.

Trigger IN: For future use!

RFTX-1: Attach an optional **RFTX-1** transmitter to control URC One-Way Lighting products via 418MHz or 433.92MHz wireless RF.

Navigating the MRX-20's On-Screen Menu

Navigating through the MRX-20's on-screen interface is very simple. Control the on-screen menu's using URC's Umotion remotes (TRG-100/200).

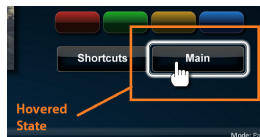
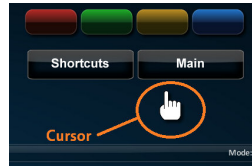


While moving the remote, notice that the on-screen **cursor** mimics your movements. Place the cursor over a button to reveal its **hovered state** and select.



TRG-100

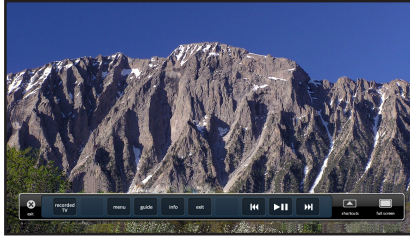
TRG-200



On-Screen Menu Options Overview

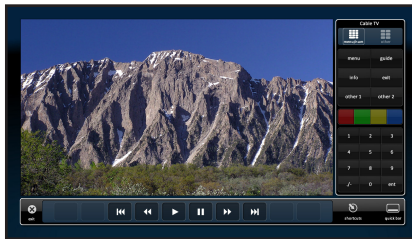
Quick Bar Menu

The **Quick Bar menu** was designed to contain up to ten of the most needed commands for the device that is being used. Your Custom Professional programs these commands, so any changes to your current view will need to be adjusted by your installer.



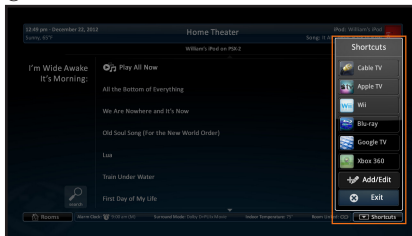
Device Menu

When the basic commands found in the Quick Bar do not include the action you need to perform, use the **Device Menu** to access all of that device's commands. For example, your custom programmer may not have included an EJECT command in the DVD's Quick Bar menu. Use the **Device Menu** to see the additional commands and eject the DVD from the player.



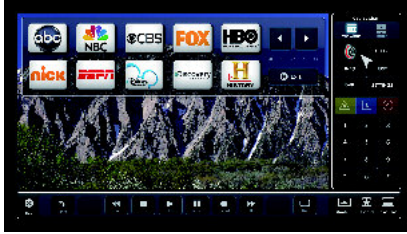
Shortcuts Menu

This user adjustable menu, **Shortcuts**, allows you to add common activities (like Watch TV, Listen to Radio, etc.) for easy access. Although any of these actions can be accomplished using the Main Menu (see below), this would be a multi-step navigation process as opposed to a single-click action.



Favorites Menu

Use this menu for instant access to your **Favorite Channels**, like ABC, HBO, etc... These channels are previously set by your custom installer.



Main Menu

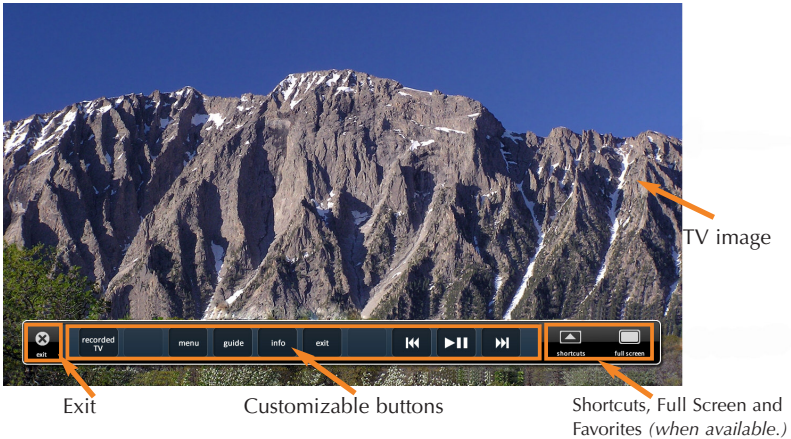
This **Main Menu** will allow you to control any “connected device” in your Total Control System. Depending upon programming, most device /activities will be placed into subfolders (like Music, Entertainment, etc.). Accessing these subfolders will allow you to control any device that is available in the chosen room (see *Rooms Menu*).



Using the On-Screen Menus

Quick Bar Menu

While watching or listening to a device, such as a Cable or CD, access the **Quick Bar menu** with a TRG-100/200 remote by pressing the **Umotion** button. The Quick Bar menu opens. Move the remote around the on-screen interface to reveal the on-screen cursor. Hover over a button and press the **Umotion** button again to select.



Exit: Closes the **Quick Bar** menu.

Customizable buttons: These buttons vary based on the type of device (Cable, DVD, etc...) A maximum of ten buttons can be modified by your Custom Professional.

Shortcuts: Opens the **Shortcuts** menu with a list of user selected favorite devices.

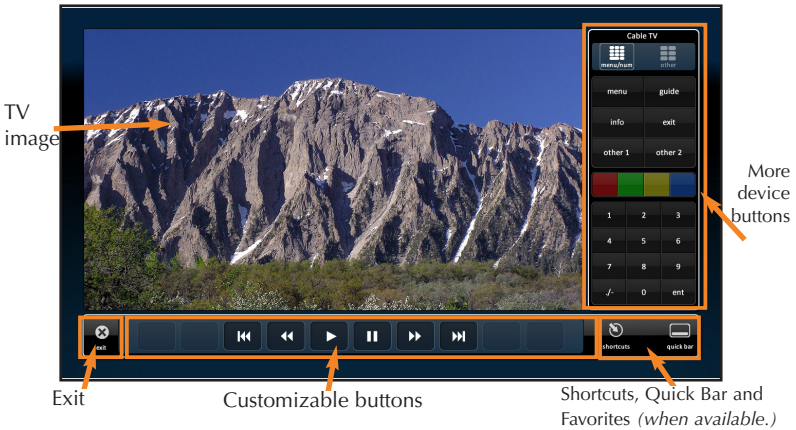
Favorites: This option is only available when using a device with stored favorites. Pressing the **Favorites** button closes the Quick Bar and opens the Favorite channel menu.

Full screen: Press to toggle between the **Quick Bar** (current view) and the device's **Full Screen** menu.

TV image: Select the **TV image** to close the Quick Bar menu.

Device Menu

While watching or listening to a device, such as a Cable or CD, access the **Device menu** with a TRG-100/200 remote by pressing the **Umotion** button or the Full Screen button from the Quick Bar menu. Move the remote around the on-screen interface to reveal the on-screen cursor. Hover over a button and press the **Umotion** button again to select.



Exit: Closes the **Device** menu.

Customizable buttons: These buttons vary based on the type of device (Cable, DVD, etc...) A maximum of ten buttons can be modified by your Custom Professional.

Shortcuts: Opens the **Shortcuts** menu with a list of user selected favorite devices.

Favorites: This option is only available when using a device with stored favorites. Pressing **Favorites** will close the **Device menu** and open the **Favorite channel menu**.

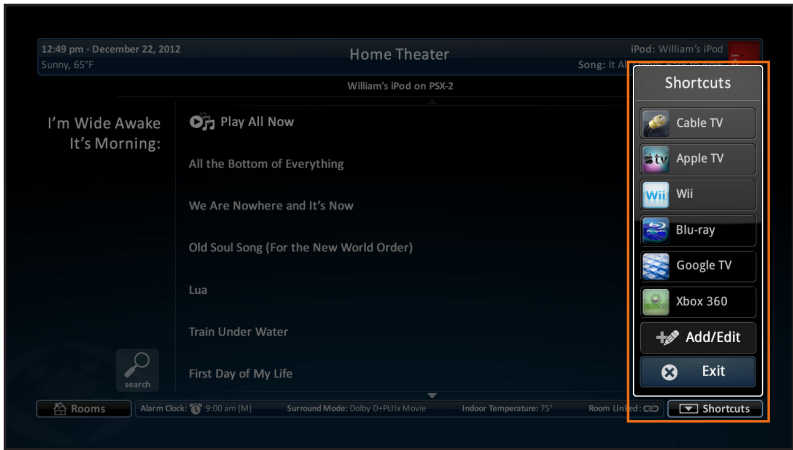
Quick Bar: Press to toggle between the **Quick Bar** and **Device's Full Screen menu**.

TV image: Select the **TV image** to close the full screen Device Menu.

More Device Buttons: The full screen option provides the customer with **more device commands** that are unavailable using the Quick Bar menu.

Shortcuts Menu

There are a maximum of six (6) shortcuts per room location. Remember, the MRX-20 can access any room in the Total Control system regardless of its physical location.



Only items that appear in the currently selected room are available to be added to the **Shortcuts** menu.

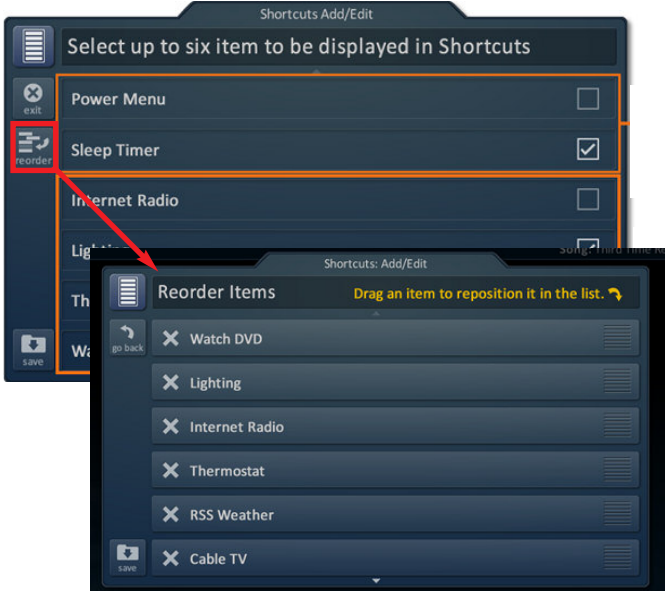
Using the Shortcuts Menu

Select the **Shortcuts** menu by pressing the **Shortcuts** icon.

If nothing is selected after 60 seconds, the **Shortcut** menu closes and performs the same action as selecting the item on the main menu.

Editing Shortcuts

To add devices/activities to **Shortcuts**, select the **Add/Edit** button in the **Shortcut** menu.



This opens the **Shortcuts Add/Edit** screen, which allows the user to scroll through all of the devices/activities available to that room. Select up to 6 devices/activities by selecting the **check box** shown for each possibility. Once all 6 are chosen, the remaining devices/activities will be grayed out to show there are no more choices to be made.

Reorder devices by selecting the **reorder** icon at the top of the Add/Edit window; this opens the Reorder Items list.

If you would like to change the order in which the activities/devices appear, drag the items, using the **“grabber”** on the right side of the boxes to rearrange them.

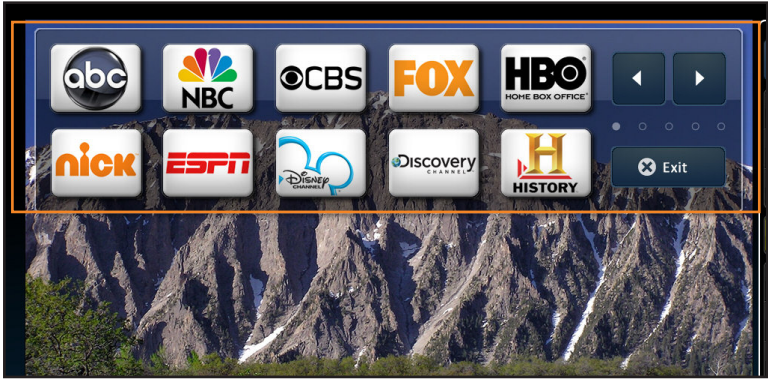
If you would like to remove an item from the list, select the **X** (delete) icon to the left of the device/activity name.

Selecting the **Go Back** option will revert to the **Add/Edit** screen without making any changes

Selecting the **Save** option will make the requested changes and revert back to the **Add/Edit** screen.

Favorites Menu

While watching a device such as Cable or Satellite, press the **Umotion** button on the TRG-100/200 remote. Press the **Favorites** button, from either the Quick Bar or Device menu, to access the favorite channel list.



Main Menu

While using a TRG-100/200 remote, press the **Main** button to access the Main Menu's on-screen interface. Pressing the **Umotion** button activates the remote's motion control. Move the remote around the on-screen interface to reveal the on-screen cursor. Hover over a button and press the **Umotion** button again to select.



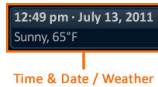
Title Bar



The **Title Bar** is present on all MRX-20 screens and contains valuable information during normal use. Easily find out the time, weather, now playing information and the room that the MRX is controlling.

Time & Weather

This data, found on the left-hand side of the **Title Bar** will show the current time, date and weather information. Clicking this area opens the **Settings** menu.



Current Room

The current room portion of the **Title Bar** shows the room that the MRX-20 is controlling. Remember, in a Total Control system, the MRX-20 will **default** to control the room in which it is placed, using the **Rooms Menu** will allow it to control any other room in the system.

Now Playing

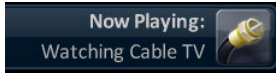
Appearing on the right-hand side of the **Title Bar**, this displays the source that is currently being used in the room that the MRX-20 is controlling.

- The Now Playing display will show the **device** that is being used (in this case, William's iPod), **device icon**, and **metadata information** is displayed since it is a URC media device.

*The metadata will change, every 5 seconds, rotating between **song**, **artist** and **album**.*



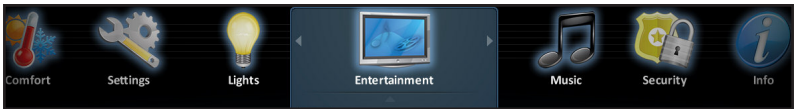
- If an activity is being performed (like DVD or Cable) in the selected room, the Now Playing section will display the activity.



If an activity is being performed in the selected room, the Now Playing bar will describe the activity.

Categories/Devices Ribbon

This ribbon shows the various categories of control that are available to the selected room. The quantity of categories is determined by the system setup and can vary from one to multiple categories programmed by the system designer.



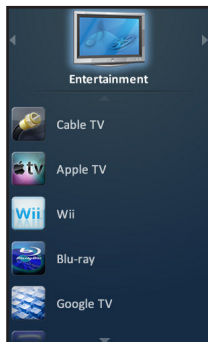
Although only seven categories can fit on the screen at any moment, navigate left or right to other categories, if available.

Select a **category** by hovering over the icon then pressing the Umotion button or using the five-way cursor to select; this reveals the devices/activities available for that category (submenus).

Device List

Submenus contain the devices/activities that were placed in the chosen category by the system programmer.

With the Umotion control, use the device list's **Up** or **Down** arrows to move the list in the desired direction. Hover over a device/activity to select its icon by pressing the **Umotion** button.



Status Bar

The **Status Bar**, located at the bottom of the screen, provides valuable status and feedback of the Total Control system. The four sections of the **Status Bar** are determined by the system programmer.

Alarm Clock:  9:00 am (M)

Surround Mode: Dolby D+PLIX Movie

Indoor Temperature: 75°

Room Linked: 

Sunrise Time: Updated at midnight every day, this shows the sunrise time for the next day.

Sunset Time: Updated at midnight every day, this shows the sunset time for the next day.

URC Thermostat Temperature: If a THZ-100 (URC's thermostat) is included in your home, this shows the current temperature status based upon the internal sensor, optional wired sensor, or the average temperature of both.

Alarm Clock: If the room being controlled has an **Alarm** that is set to activate for that room the status bar displays an alarm clock icon and the next scheduled time/day.

Surround Mode: When used with URC's DMS-AV Surround Processor this displays the current **surround mode** of the processor.

Room Linked Status: Whenever the chosen room/area is "**linked**" to other rooms, this shows a link acknowledgment and icon.

Weather Alerts: Based on the current location entered by the system programmer, the words "**Weather Alert**" appears if an automatic alert is received via the Internet.

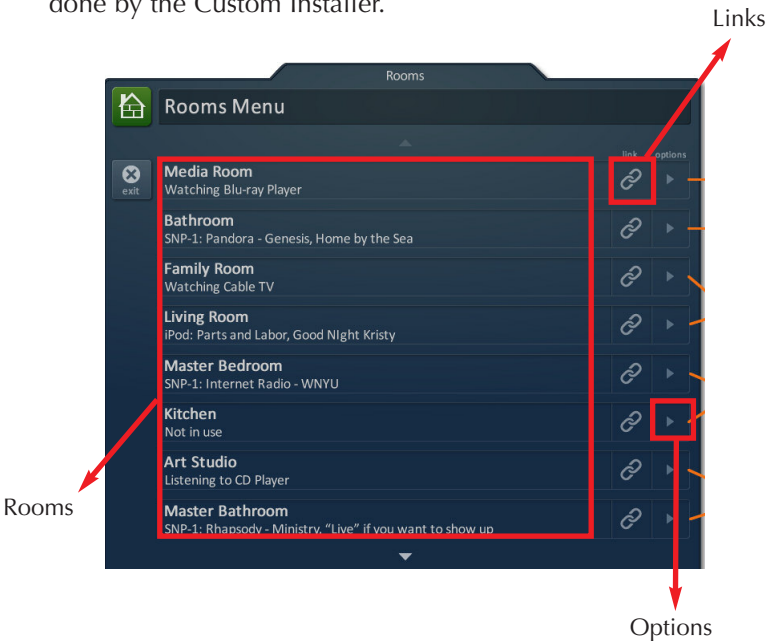
Vacation Mode: Whenever the Vacation Mode is activated for the Total Control system, the status bar displays "**Vacation Mode: ON**".

Rooms Menu

The **Rooms Menu** offers the user control of every room throughout the home. It is now easier to turn off lights in other rooms while in the Master Bedroom.

The **Rooms Menu** is used to:

- **Temporarily Link** rooms in a Total Control DMS system. This allows all of the linked rooms to listen to the same audio source and join the volume commands into a single interface.
- **Monitor** the status of other rooms in the Total Control project
- **Control** any other room in a Total Control project as if it were a remote in that room. This is dependent upon the programming done by the Custom Installer.

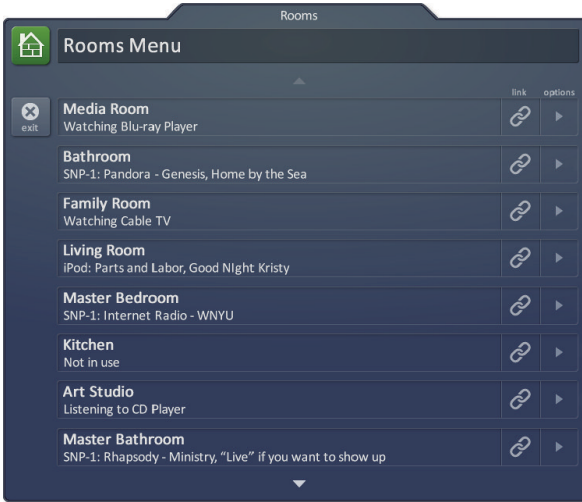


Room List Buttons

- Each room listing will have an associated box and action buttons.
- The **Exit** button will return the user to the last screen used
- Selecting the room name will allow for control of that room (see Selecting a Room)

Initial View (Room Monitoring)

When the **Rooms Menu** opens up, the room list populates with all of the rooms in the Total Control project. Each room displays its **status** so the user can visually see what is “going on” in that room.



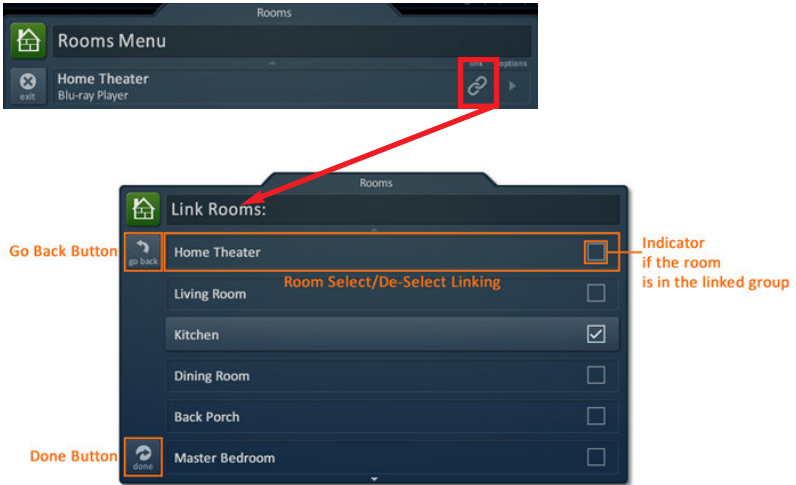
Selecting a Room (Room Control)

Selecting any room from the room list will allow the MRX-20 to control that room, as if it were physically in that room.

Returning the MRX-20 to control the room where it is physically located requires accessing the **Rooms Menu** and selecting the appropriate room.

Linking Rooms (DMS Audio only)

Selecting the **Link Rooms** button will open up the **Link Rooms** screen with the current room already selected. Only rooms/areas that are part of the DMS family of products will appear.



- Select, using the **check boxes**, the rooms that you would like to LINK. Pressing the check box will alternately “check” and “uncheck” it.
- The **Go Back** button will cause the screen to revert to the **Room Menu** without making any changes.
- The **Done** button will temporarily save the checked rooms as a **linked group** that can be controlled from any of the linked rooms.

Linked rooms are saved until the power is turned OFF, or the user manually unlinks the room(s).

Using Linked Rooms

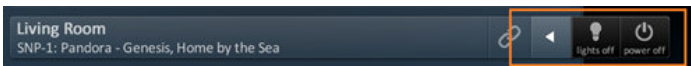
Once a room is linked, pressing the volume or mute buttons for that room will cause the **Linked Rooms Volume Pop-Up** to display. This menu will display the volume levels for all rooms in the temporary group.



- Selecting **All Linked Rooms** results in the volume and mute commands to operate ALL rooms (e.g. Volume Up causes the volume in all linked rooms to rise simultaneously, and at the same rate).
- Selecting an individual room in the **Linked Room List** allows the volume and mute buttons to adjust sound for the room chosen.

Room Options

Selecting the **Room Options** button for a room will cause the menu to expand and offer the user various options to control the room.



- **Lights Off:** If URC controlled lights are located in the selected room, the Options menu will display a **light bulb icon**. Selecting this icon will issue a **“lights off”** command for the chosen room.
- **Power Off:** Selecting the **power icon** will issue a **“room off”** command for the selected room. The default for this command is to turn off all audio and video devices in that room, however this may have been altered by the system programmer.

Adjusting the Settings on the MRX-20

You can adjust the settings of the MRX-20, by pressing the TRG-100 or TRG-200 UMotion button. The screen will change to the Settings menu.

Settings Menu

The MRX-20 Settings Menu contains user adjustable configuration. Select an option by using the 5-way navigation or hovering over an icon. If no icon is pressed for 45 seconds, the unit will timeout and return to the Main Menu screen.



The **Settings** Menu is broken down into the following categories:

Screen Saver: Manage the type of **screen saver** (Generic or Photo slideshow) to use and when it should turn on.

General: Contains settings for Date, Time, and Temperature scale.

Motion Speed: Adjust the **TRG-100/200 motion** to slow, medium or fast.

Network: View information about the connected **network**.

System: Quickly view the Memory Usage, Firmware Version and other details about the MRX-20.

Screen Saver

The **Screen Saver** settings menu allows you to select what type of screen saver to use and for how long.



Select one of the radio buttons found on the right side of each property:

- **Use Generic Screen Saver:** Uses URC's generic slide show after a certain amount of time specified in **Turn On After**.
- **Use Photo Slide Show as Screen Saver:** Configure the Google+ photo slideshow to **Turn On After** a selected amount of time.
- **Turn On After:** Select a time, between 15 to 120 minutes, to turn on the screen saver. Press the **+** (plus) or **-** (minus) buttons to increase or decrease the time.
- **Do Not Use Screen Saver:** Turns off the screen saver.

Selecting **OK** will accept any changes made and return to the **Main** menu, as well as selecting **Exit** will return the user to the **Main** menu, without incorporating any changes.

General

The **General** settings screen allows for setting the Date, Time and Temperature scale (Fahrenheit/Celsius). To view the rest of the **General** settings menu, be sure to move the remote up or down or press the arrow with the TRG-100/200 remote.

Using the arrow found at the left and right sides of each property (hour, minutes, month, etc.) adjusts the value up, or down, respectively.

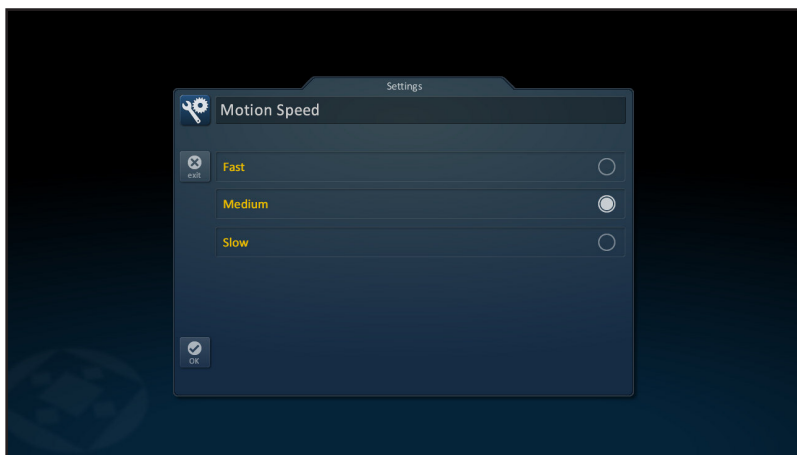


Selecting **OK** will accept any changes made and return to the **Main** menu, as well as selecting **Exit** will return the user to the **Main** menu, without incorporating any changes.

Motion Speed

Adjust the TRG-100/200 Umotion speed by selecting one of the options (slow, medium or fast) on the MRX-20 user interface.

Selecting **OK** will accept any changes made and return to the **Main** menu, as well as selecting **Exit** will return the user to the **Main** menu, without incorporating any changes.



Network

This option will show important information about the current network, its settings and give the ability to edit the IP address of the MRX-20.

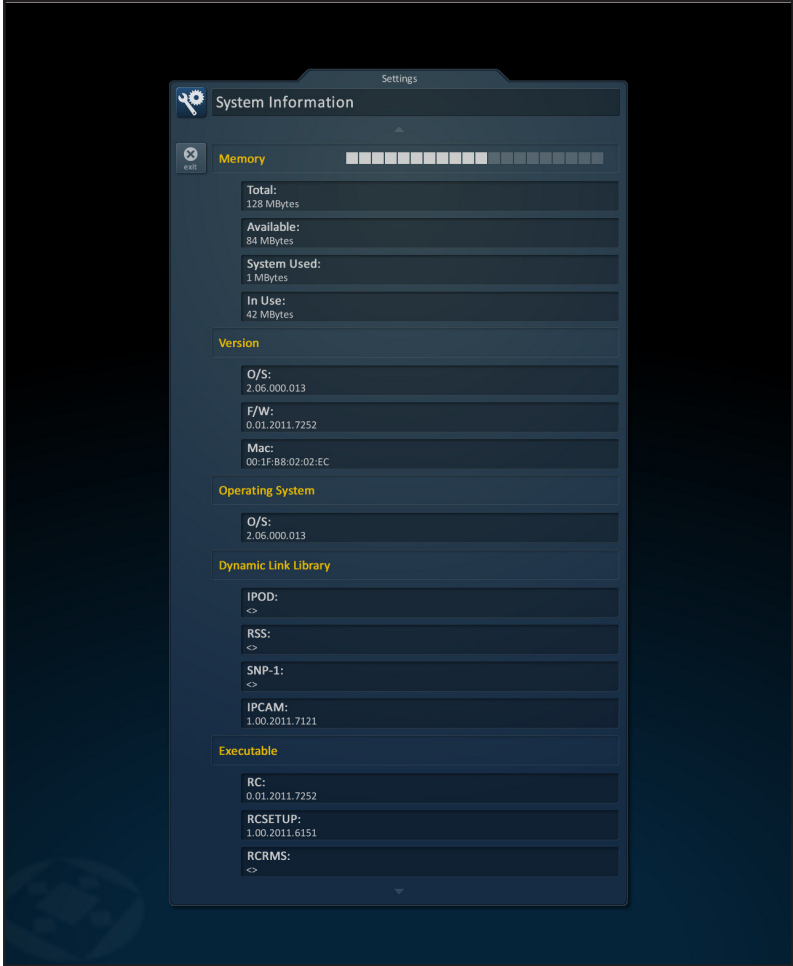
The **Network Information** screen will display the **status** of the network connection (connected, not connected), current **address type** (DHCP or Static), **IP address**, **Subnet Mask**, **Gateway** and **DNS**.



Selecting **Exit** will return the user to the **Main** menu.

System

Although none of the information can be modified, these **System Pages** will show important information about your MRX-20. These pages should only be needed by a custom install professional, or a technical support representative.



Selecting **Exit** will return the user to the **Main** menu.

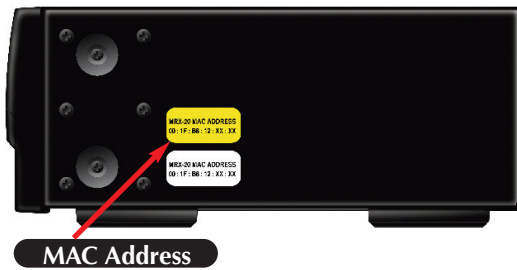
Installing the MRX-20

Physical Installation of the MRX-20 and Accessories

The MRX-20 Advanced Network System Controller can be installed anywhere in the home with a Cat-5 cable. Up to eight MRX-20's can be installed, where the first unit is the primary and the other seven units are auxiliary. Once installed it can then be programmed to operate all local equipment using IR, RS-232, Relays or 12V Triggers. It can either be placed on top of the equipment or rack mounted (using the optional rack-mount adapter.) It must receive power using the included power supply. All IR emitters, HDMI, RS-232 cables and sensors are plugged into their respective ports on the back. Wires are connected to the detachable connectors for use of the relays.

Network Installation

1. Connect an **Ethernet cable (RJ45)** to the rear of the MRX-20 and into the network router or switch.
2. Connect your **laptop** into the same network router as the MRX-20.
3. **Plug flashers** into any of the ten flasher ports on the rear of the MRX-20.



Locating the MAC Address

The network **MAC Address** is a unique number that identifies a device on a network. By listing the MAC address during programming, URC network devices can use DHCP. The MAC address of the MRX-20 can be discovered over the network through programming. The unit's MAC address can be found on a label on the side of the unit (left side when facing rear).

Optimizing IR Flasher Levels

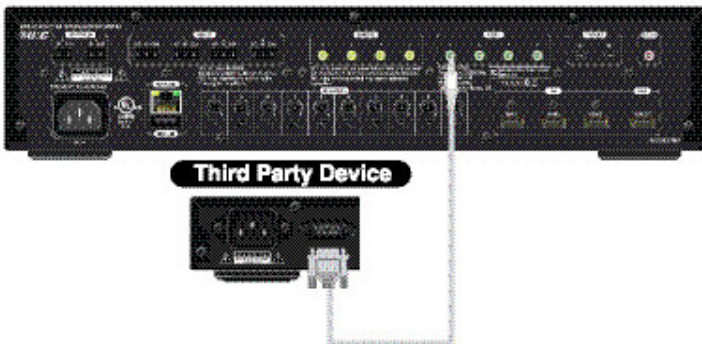
Test a few commands for each device before fixing the flasher in place on the front panel of a device. Since Satellite Receivers and Cable Boxes are extremely sensitive to IR overload or saturation, you should test them thoroughly. Put up the cable or satellite on-screen guide and test the navigation arrows. Compare operation via RF to the original remote control. Operation should be identical. If operation is inconsistent or sluggish, lower the IR line output and/or reposition the flasher.

If you still have sluggish operation, check that the remote control is set to a particular LINE OUT, rather than ALL. When IR commands are sent to all the flashers in a cabinet, you can have difficulty adjusting the IR Output. Reprogram the remote control to send IR commands only via a specific (1-8) Line Output, then readjust the IR Line Output level.

1. **Connect an IR emitter** to each IR output and run the emitter wire to the front panel of each component. **DO NOT STICK** the emitter in place. **Adjust** the level first.
2. **Adjust** each of the **IR Output levels** with the included adjustment tool for best operation. If the component operates best at minimum level, but is still operating sluggishly or intermittently, move the emitter farther away from the component's IR sensor.

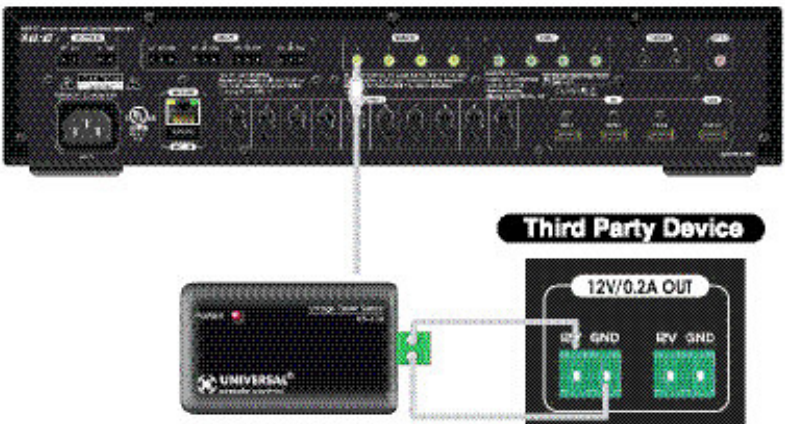
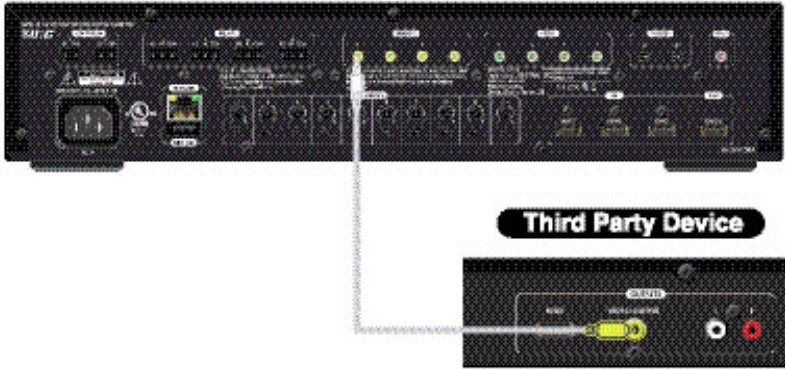
RS-232 Connection

The MRX-20 can operate equipment via **RS-232** communication. This allows **discrete serial commands** to be triggered from a Total Control remote and sent from the MRX-20 over the network connection. The signal is then sent to the device over proprietary URC RS-232 cables. These use either male or female DB-9 connections with standard pin-outs. Programming is done in the Accelerator software.



Using Sensors with the MRX-20

The MRX-20 can use either a **Video** (composite) or **Voltage** signal to determine the power status of the equipment it controls. This can then be used to alter the function of a Macro by using IF/ELSE statements in the programming software. Using a VID-1 Video Sensor cable, the MRX-20 can detect a video signal from a Composite or Component video output. The VS-100 Voltage Sensor will detect a Voltage of 3-25V either AC or DC.



Wiring to the Relay on the MRX-20

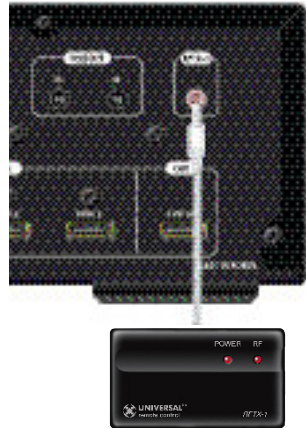
The MRX-20 has a **Relay** with three contacts, NO, NC, and COM. These can be used as dry contacts or to send a current to an electrical switch or motor for use with screens, blinds, curtains, etc.



The Relay can be used as either a latching contact or a momentary contact depending on the programming. The command to actuate the Relay is programmed using the Accelerator software and is sent from the MRX-20 when triggered by any Total Control system remote.

Using an RFTX-1 for URC One-Way Lighting products

The MRX-20 can use an **RFTX-1**, via the available RFTX-1 port. It controls URC One-Way Lighting products at 418 or 433.92 MHz.



Specifications

-Microprocessor : ARM Cortex-A8 Core

-Memory : 512MByte

-Input & Outputs:

- IR : Ten adjustable output
- USB : One (for future use)
- Ethernet : One 10/100 RJ45 port (Indicator 2LED)
- RS-232 : Four, supporting TX, RX and GND
- Sensor : Four, supporting Video or Voltage sensing (requires URC sensors)
- Relays : Four, NO, NC or COM
- HDMI : Three Input , One Output

-RF:

- Frequency : 2425-2475 MHz
- Range : 50 to 100 feet, depending upon the environment

-Others

- Power Supply : AC 100-240V 50/60 Hz
- Weight : 7.2 lbs (3.3 Kg)
- Size : 17.04" x 8.70" x 3.70" (W X D X H)
- Environmental Condition : 0 - 40

USA Limited Warranty Statement

1. Limited Warranty and Disclaimers

Universal Remote Control, Inc. ("URC") warrants that the URC equipment shall be free from defects in material and workmanship under normal usage for two (2) years from purchase when such is purchased from URC. **This limited warranty is valid only in the United States of America.** URC warrants that the software will substantially conform in any material respect to its functional specifications at the time of delivery. URC SHALL NOT BE LIABLE FOR OPERATIONAL, TECHNICAL OR EDITORIAL ERRORS AND/OR OMISSIONS MADE IN THE URC DOCUMENTATION. URC DOES NOT WARRANT THAT THE URC SOFTWARE IS BUG-FREE OR ERROR FREE OR THAT THERE ARE NO ERRORS/BUGS IN THE URC SOFTWARE.

URC warrants that at the time of purchase the URC equipment and the URC software complied with all applicable regulations and policies of the Federal Communications Commissions ("FCC") regarding electromagnetic interference caused by electronic/computing devices and to the extent that the URC equipment and/or the URC software fails to so comply, URC shall, at its own expense, take all reasonable measures to promptly cause such to comply.

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WITHOUT IN ANY WAY LIMITING THE GENERALITY OF THE OTHER PROVISIONS HEREIN, WARRANTY DOES NOT COVER: (I) DAMAGE FROM MISUSE, NEGLIGENCE OR ACTS OF NATURE, (II) MODIFICATIONS, (III) INTEGRATION WITH THIRD PARTY CONTENT (IV) BEYOND THE WARRANTY PERIOD AND/ OR FAILURE TO FOLLOW URC WARRANTY CLAIM PROCEDURE.

The warranty limitations and warranty disclaimers may not apply to end user in whole or in part, where such are restricted or excluded by applicable law and such shall apply to the maximum extent permitted by applicable law.

In the event of any warranty claim, URC will, at its sole option, repair the URC equipment using new or comparable rebuilt parts, or exchange the URC equipment for new or rebuilt equipment. **In the event of a defect, these are the end user's exclusive remedies.**

All the URC equipment returned for service, exchange or repair require an RGA number. To obtain an RGA number, you must complete a Return Request Form which you may obtain by calling (914) 835-4484 or contacting URC at returnrequest@universalremote.com. To obtain warranty service, end user must deliver the URC equipment, freight prepaid, in its original packaging or packaging affording adequate protection to URC at 420 Columbus Avenue, Valhalla, NY 10595. It is end user's responsibility to backup any macro programming, artwork, software or other materials that may have been programmed into the unit. It is likely that such data, software, or other materials will be lost during service and URC will not be responsible for any such damage or loss. A dated purchase receipt, bill of sale, installation contract or other verifiable proof of purchase is required. For the URC equipment support and other important information, please visit URC's website available at www.universalremote.com or call the Customer Service Center at (914) 835-4484.

This limited warranty only covers the URC equipment issues caused by defects in material or workmanship during ordinary consumer use. It does not cover product issues caused by any other reason, including but not limited to product issues due to commercial use, acts of God, third-party installation, misuse, limitations of technology, or modification of or to any part of the URC equipment. This limited warranty does not cover the URC equipment sold as used, as is, refurbished, so called "B stock" or consumables (such as batteries). This limited warranty is invalid if the factory applied serial number has been altered or removed from the URC equipment. **This limited warranty specifically excludes the URC equipment sold by unauthorized resellers.**

With the exception of URC's IR-only, broad-based consumer remotes, none of URC's PC programmable remotes or any of our Total Control® whole-house

equipment are authorized for online internet sales. Buying URC's PC programmable remotes or any of our Total Control® whole-house equipment online means buying equipment that does not have a URC's limited warranty. Such equipment is not eligible for URC tech support or software support, either.

2. URC'S Limitations of Liability

IN NO EVENT SHALL URC BE LIABLE FOR INDIRECT, SPECIAL, INCIDENTAL, EXEMPLARY, PUNITIVE OR CONSEQUENTIAL DAMAGES OF ANY KIND OR LOSS OF PROFITS OR BUSINESS OPPORTUNITY, EVEN IF URC IS ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

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IN NO EVENT SHALL URC BE LIABLE FOR ANY EVENTS BEYOND ITS CONTROL, INCLUDING ANY INSTANCE OF FORCE MAJEURE. IN NO EVENT SHALL URC BE LIABLE FOR THE ACTS OR OMISSIONS OF END USER OR ANY THIRD PARTY.

THE LIMITATIONS OF LIABILITY MAY NOT APPLY TO END USER IN WHOLE OR IN PART, WHERE SUCH ARE RESTRICTED LIMITED OR EXCLUDED BY APPLICABLE LAW AND SUCH SHALL APPLY TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW.

URC SHALL NOT BE HELD RESPONSIBLE FOR THE STATEMENTS MADE BY OTHERS.

SOME STATES OR JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO END USER. THIS LIMITED WARRANTY GIVES END USER SPECIFIC LEGAL RIGHTS AND END USER MAY HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE OR JURISDICTION TO JURISDICTION.

End User Agreement

The terms and conditions of the End User Agreement available at www.universalremote.com/eua.php shall apply.

Federal Communication Commission Interference Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one more of the following measures:

- ◆ Reorient or relocate the receiving antenna.
- ◆ Increase the separation between the equipment and receiver.
- ◆ Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- ◆ Consult the dealer or an experienced radio/TV technician for help.

Warning!

Changes or modifications not expressly approved by the manufacturer could void the user's authority to operate the equipment.

Note : The manufacturer is not responsible for any Radio or TV interference caused by unauthorized modifications to this equipment. Such modifications could void the user's authority to operate the equipment.

FCC Caution

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the authority to operate equipment.

The antenna(s) used for this transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Federal Communication Commission (FCC) Radiation Exposure Statement

The device and the antenna for this device must be installed to ensure a minimum separation distance of 20 cm or more from a person's body. Other operating configurations should be avoided.

Declaration of Conformity

Company Name : OH SUNG ELECTRONICS CO., LTD.
Company Address : #181 GONG DAN-DONG, GUMI, GYEONG BUK,
REPUBLIC OF KOREA
Contact Information : Phone: +82-54-468-7281, Fax: +82-54-461-8368
Brand Name : UNIVERSAL remote control
Product Name : Advanced Network System Controller
Model Name : MRX-20

This product herewith complies with the requirements of EMC Directive (2004/108/EC) and R&TTE Directive(1995/5/EC) issued by the Commission of the European Community

Compliance with these directives implies conformity to the following European Community

■ EMC Directive

- EN 55022 (2010)
- EN 55024 (2010)
- EN 61000-3-2 (2006) + A1 (2009) + A2 (2009)
- EN 61000-3-3 (2008)
- AS/NZS CISPR 22 (2009) + A1(2010)

■ R&TTE Directive

- ETSI EN 301-489-1 V1.9.2(2011)
- ETSI EN 301 489-17 V2.2.1(2012)
- ETSI 300 328 V1.7.1(2006)
- ETSI EN 50385(2002)
- ETSI EN 50383(2010)
- EN 60950-1(2006)+A11(2009)+A1(2010)+A12(2011)

List of test reports and/or certificate verified compliance with the standards above

■ EMC Directive

- Report No.
- Testing Laboratory : Gumi College EMC Center

■ R&TTE Directive

- Certificate No.
- Certificate Body : SIEMIC (No. 2200)

Date of issue : May.1.2013

Name and signature of authorized person : Quality Assurance Team
OH SUNG ELECTRONICS CO., LTD.



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